Rules & Regulations

- 1. All participants must be 21 years of age or older.
- Valid Government-issued photo ID, acceptable to Chukchansi Gold Resort & Casino management will be required for membership registration, point redemptions, all Chukchansi Rewards Club transactions, and for obtaining any information about a card holder's account.
- Only the card holder registered on the Chukchansi Gold Resort & Casino account may receive information or engage in any transaction(s) concerning such account.
- 4. Chukchansi Rewards Club points, rewards, and offers are non-transferable.
- 5. Joint accounts are not available. Only one (1) membership per person.
- 6. Chukchansi Rewards Club members earn points for slot play, when the Rewards Card is properly inserted in the slot machine. Chukchansi Gold Resort & Casino management reserves all rights including the right to revise the method for earning points at its discretion without notice. The current schedule for earning base points is available at the Chukchansi Rewards Club. Chukchansi Rewards Club members earn points for the table play when the Rewards Card is presented to the dealer. Chukchansi Gold Resort & Casino management reserves all rights including the right to revise the method for earning points at its discretion without notice.
- 7. Point balances will be expired if the guest account has had no gaming activity for 12 months.
- Tier status is calculated annually, based on base point earning starting on the guest's membership anniversary.
- 9. The Rewards Card must be properly inserted in the machine's card reader/receptor to record play and earn base points. A green indicator on the bezel around the card indicates base points are being earned. Table players must present their Reward Card to the Dealer while playing to earn points. Failure to follow these procedures will result in base points not being earned or awarded.
- 10. Any misuse of the Rewards Card or improper play as determined by Chukchansi Gold Resort & Casino may result in forfeiture of all points and Reward Card.
- 11. It is the responsibility of the account holder to report any point account balance discrepancies immediately upon their discovery and in no case more than six (6) days from the date the discrepancy arose. Any such discrepancy will be reviewed by Chukchansi Gold Resort & Casino management whose decision will be final
- 12. A patron served a ban has all current marketing offers rescinded effective date of the ban and is disqualified from offers in process until the ban is lifted. This can apply to offers with valid dates after the ban is due to expire.
- 13. Protect your PIN and Rewards Card like cash. Chukchansi Gold Resort & Casino is not liable for loss, stolen or abandoned cards, rewards and benefits.
- 14. Chukchansi Rewards Club members should notify Chukchansi Gold Resort & Casino in writing or in person and must provide proper identification, for any personal information changes to their name, address, email, or telephone number in order to continue to receive information on Chukchansi Rewards Club offers, bonuses, invitations, and other events.
- 15. Chukchansi Gold Resort & Casino management reserves the right to deny an applicant to participate in the Chukchansi Rewards Club or revoke a member account at any time.
- 16. Participation in the Chukchansi Rewards Club program constitutes the member's agreement to abide by the rules of the program and the decisions of Chukchansi Gold Resort & Casino management.
- 17. Applicable taxes resulting from the use of the Rewards Card are the sole responsibility of the account holder
- 18. Chukchansi Rewards Club point multipliers and other point adjustments will not be counted toward "tier" status in the program. Only base points earned are considered for status upgrades and such promotions, where specific rules will be available for each promotion.
- 19. Benefits and features of the program may be modified or canceled at the discretion of Chukchansi Gold Resort & Casino management without notice.
- 20. Points into slot play are a non-reversible transfer and cannot be reissued or replaced.
- 21. Chukchansi Gold Resort & Casino Team Members are not eligible to participate.
- 22. Management reserves the right to alter rules and regulations at any time.

Please gamble responsibly. If gambling is affecting your life or the life of someone you care about, call the Problem Gambling Helpline at 1-800-GAMBLER (1-800-426-2537).



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MORE REWARDS





BENEFITS				
POINTS TO EARN NEXT CARD LEVEL		7,777	77,777	277,777
CASINO				
Maintain Status for up to Twelve (12) Months	х	х	x	X
Earn Points on Slots and Table Games Play	X	X	X	X
Turn Points into eCASH up to \$500 each day	X	X	X	X
Receive Special Offers via Mail and Email Based on Play	X	X	X	X
Earn Entries for Promotions and Giveaways Based on Play	X	X	X	X
Birthday Offers Based on Play	X	X	X	X
Bonus Entries for Select Promotions			X	X
Personal Casino Host Service			X	Х
Priority Line Access at Chukchansi Rewards Center			X	Х
Priority Line Access at Casino Cage			X	Х
Access to VIP Lounge			X	Х
Check Cashing/Cash Advance Fee Reimbursement			50%	100%
Exclusive Table Betting Limits				Х
Exclusive Birthday Party (up to 4 guests)				Х
Slot Seat Hold Privilege (up to 1 hour)				X

DINING				
Redeem Points for Dining	х	х	x	x
California Market Buffet Discount (up to a party of 2 people)	10%	15%	30%	50%
NOH O Café Discount (up to a party of 2 people)	10%	10%	15%	20%
Noodle Bar Discount (up to a party of 2 people)	10%	10%	15%	20%
Nativos (up to a party of 2 people)	10%	10%	15%	20%
Vintage Steakhouse Discount (up to a party of 2 people)	10%	10%	15%	20%
Deuces Diner	10%	10%	15%	20%
Mountain View Coffee Discount	10%	10%	15%	20%
Bakery Discount	10%	10%	15%	20%
Priority Seating at Dining Venues			Х	X

	VALLEY	RIVER	MOUNTAIN	SUMMIT
HOTEL / SPA				
Free Valet Parking	х	х	х	х
Discount on Hotel Rooms	10%	15%	30%	50%
Spa Discounts	10%	15%	20%	25%
Toll Free Priority Reservation Line X				
Priority Access to Pool Cabanas X				
Priority Assistance at Hotel				
Early Check-In (upon request)				
Complimentary Hotel Stay Once Per Month			Х	
Upgrade to Best Available Room at Check-in				
ENTERTAINMENT	•	•	•	
Discounts on Select Entertainment and Events	х	х	Х	х
Get Exclusive Pre-sale Access for Select Concerts and Events	Х	Х	X	Х
Chukchansi Park Buy 1 Get 1 Stadium Seats at Grizzlies Games	X	Х	X	X
Chukchansi Park Team Store Discount	10%	10%	10%	10%
Chukchansi Park \$100 Off Luxury Suite Rental and Early Entrance to Grizzlies Games		X	X	X
Invitation to Exclusive Events & Tournaments			X	X
Invitation to V.I.P. Dinners and Events				
RETAIL	_		•	
Use Points for Entertainment Ticket Purchases	Х	х	Х	х
Retail Discount on Logo Items		10%	15%	20%
TRANSPORTATION				
Priority Valet Service				X
Limousine Services				Х
Reserved Parking Garage Passes				х

Protect your PIN and Rewards Card like cash.